

INDEMNITY LETTER GUIDELINES

Request you to kindly follow the below with reference to indemnity letters (compulsory for destinations such as: - Iran, Syria, North Korea, Sudan, Crimea and Cuba)

1. Indemnity letter **must be typewritten** (typed on a system and printed except for sign and stamp) and not handwritten
2. **Air Way Bill # on the Indemnity Letter must not be filled** as the same will be mentioned by FFC Operations team at the time of processing the shipment.
3. **Required Information On the First Page :-**

[Note: This letter is required for each individual shipment destined to Iran, Syria, North Korea, Sudan, Crimea and Cuba.]

GENERAL SANCTIONS WARRANTY AND INDEMNITY LETTER

Shipment Details/Air Waybill Number

Company name of sender → This Sanctions Warranty and Indemnity Letter (this "Letter") details the understanding between ("Shipper") and DHL Express ("DHL") and clarifies the representations and warranties Shipper provides to DHL with respect to the potential impact of economic sanctions laws and regulations upon the Shipment. Capitalized terms used herein are defined in Annex A to this Letter.

4. **Required Information On the Second Page: -**

SHIPPER ACKNOWLEDGEMENT

DHL accepts the shipments in full reliance upon the Shipper's representations, warranties and agreement contained in this Letter. The terms of this Letter shall prevail over any conflicting terms and conditions of general carriage or contract. By signing below the Shipper acknowledges and agrees to all provisions of this Letter.

Signature:

Date:

Red Boxes are fillable and must be filled using a system

Print Name:

Title:

Signature must be there along with company seal and stamp on both the pages

Company Name:

ANNEX A: DEFINITIONS

Denied Party: A person or entity which is included on an applicable Sanctions List. Note that the lists can include incomplete names, addresses and other details. For the purposes of this Letter, the term "Denied Party" does not include entities that appear on the Sectoral

5. **For the Air Way Bill Details kindly follow the below instructions**

- a) Mandatory Mobile numbers of the consignee
- b) Email ID's.
- c) Full Address with street name, building no and city.
- d) Kindly ensure to mention the complete name of the concern person, FULL NAME (First + Middle + Last) from the sender and receiver side to avoid DPA (Denied Party Access) hold for shipments and thus attract delays.

6. **Please note that Indemnity letter (2 Copies) should be mandatory given along with the shipment.**